March 21, 2018

AGENDA

I. Call to Order
   • Validation of voting members present [accept designees, if required]
   • Introductions
   • *Approval of minutes from 2/21/17 meeting

II. Financial
   • *Budget report
   • Expenditure Requests
     o Coalition video
   • Management and Administration

III. Business
   • *Approval of General Membership Requests – via forms
   • Stop the Bleed Update
   • Preparedness Plan Draft
   • Coalition Surge Tool Exercise Review

V. Other Topics
   • Board Members Reports
   • State Task Force Update
   • Deliverables Update
   • Upcoming Events

Next Meeting: April 18, 2018
The General Membership Meeting of the Northeast Florida Healthcare Coalition was held on February 21, 2018 at St. Vincent’s Medical Center Southside campus. The meeting began with introductions (a sign in sheet is attached).

The first item on the agenda was a facilitated discussion on the Coalition’s Strategic Plan, which has not been updated in several years. An updated plan is a requirement of the 2017-18 contract. Mr. Brian Teeple, CEO of the Northeast Florida Regional Council, led the discussion. The issues captured are attached. It was a very beneficial discussion and will help to guide the Coalition over the next several years.

The next agenda item was a short overview of the Stop the Bleed equipment from a representative, Alan Espinosa, from the statewide vendor, Henry Schein. He provided an explanation of types of program from various parts of the country, including the State of Georgia and answered questions from members.

The Executive Board of the Northeast Florida Healthcare Coalition convened after the General Membership meeting on Wednesday, February 21, 2018, at 1:00 p.m. at St. Vincent’s Medical Center Southside campus.

**CALL TO ORDER**

The meeting was called to order by Chair Rich Ward with a validation of a quorum, with the following Board members present:

Clay County – Leigh Wilsey
Flagler County – Edwin Baltzley
Nassau County- Michael Godwin
St. Johns County – Tim Connor
Hospitals – Rich Ward, Chair
EMS – Joe Stores
Long Term Care – Jeff Markulik

Absent:
Public Health – Dr. Kelli Wells
Baker County – Joshua Allen
Emergency Management – Jeff Alexander, Vice Chair
Duval County – Richard Ward

**Introductions**
The Chair called for introductions.

Approval of Minutes
The minutes from the January 24, 2018 meeting were made available online and provided at the start of the meeting.

*Budget Report*

*Extension Request for Project Funding*
Ms. Payne presented a formal request for an extension by the Jacksonville Fire Rescue Department for the signature on the Memorandum of Agreement for the awarded Coalition funding. NEFLCC awarded $15,000 for the purchase of an AeroClave decontamination unit. However, due to the legislative process in the City, a signature cannot be obtained within the 45 day timeframe. A formal request of 90 days was received to be considered by the Board.

There was discussion on the timeframe and ultimate deadline of June 30 for purchase, receipt of the goods and close out. Additionally, there was discussion on the extension and whether other agencies could make use of the funding if the money was re-allocated.

Finally, an option presented to staff by the City, of having the Chief Administrative Officer for the City sign the MOA, with the addition of a footnote to the MOA, which reads that this is contingent upon approval by City Council was discussed. Since procurement could not begin upon this signature, the Board did not see this as a viable option.

A motion was made by Rich Ward to abide by the original deadline in the Memorandum of Agreement, which is 45 days and to deny the request for an extension. Tim Connor seconded. Motion passed.

*Expenditure Requests*
Beth Payne presented two items for the Board to consider.

1. Conference Sponsorships
   In response to a request for interested members wanting to attend the upcoming EMAG conference in Savannah and the Governor’s Hurricane Conference in West Palm Beach, ten people responded with interest. Six members for the GHC and 4 members for EMAG, with a total cost of about $12,000. This is about $5,000 more than what is budgeted. However, there is ample funding to allow for this budget revision to increase the travel budget.
Northeast Florida Healthcare Coalition

It was noted that the Coalition will pay for conference registration, hotel costs, and travel (to include only fuel for County vehicles or a rental car). The Coalition will not reimburse personal mileage for travel or meals (per diem).

A motion was made by Leigh Wilsey to increase the travel budget to no more than $13,000 to cover the costs of the interested members attending the Governor’s Hurricane Conference and the EMAG conference. Mike Godwin seconded. Motion carried.

2. Ms. Payne also provided information regarding the location and date of the upcoming summer Training Summit. Staff researched location options and it came down to two places – the University of North Florida or the Thrasher Horne Center in Orange Park. UNF provides a more competitive price and offers in house catering. Additionally, the set up last year worked very well. The date chosen was August 21, 2018.

A motion was made by Leigh Wilsey and seconded by Ed Baltzley to move forward with using the University of North Florida for the August Training Summit. Motion passed.

Management and Administration Update
Ms. Payne provided an update on the following items:
• The Region 3 HCC Alliance met in January to discuss ongoing work of each Coalition, regional initiatives and finances. They will meet again in April to approve deliverables and the upcoming year’s budget.
• There are several (6) MOA’s for Coalition Project Funding that are outstanding, but numerous are executed (5) and purchases are in progress.
• Numerous trainings scheduled, please distribute to those you represent to fill the seats. CEU’s are being pursued for serval upcoming classes through DOH.

BUSINESS

Approval of General Membership Requests
As required by the bylaws, the Board must approve all membership requests. Since the last meeting, 6 facilities/organizations have requested membership. The list of facilities is provided in the meeting packet.

A motion was made by Jeff Markulik and seconded by Tim Connor to approve the membership list as presented. Motion carried.

Stop the Bleed Kit Distribution Plan
Alan Espinosa, from Henry Schien, the Stop the Bleed vendor, presented information on the types of kits that may work for the Coalition’s needs. He provided insight on cost verses value and what may work best in a school setting. After much discussion, it was decided that the Coalition’s would purchase the ‘Georgia’ kit, which was distributed throughout Georgia last year. This kit is very simplistic, includes directions and most importantly does not expire. There is not clotting agent
included in the kit, which is the component that expires within 5 years. The Board was pleased with this type of kit and because of the lack of maintenance required, believed that this would be most desirable by the school system. The vendor would get back to staff with the final prices, which is estimated to be $40. This would allow the Region 3 Coalitions to purchase nearly 2,500 kits as well as a training kit for each County (total of 18).

A motion was made by Tim Connor and seconded by Jeff Markulik to approve the purchase of the ‘Georgia’ style Stop the Bleed kit. Motion carried.

The distribution plan was then discussed, as information on the number of schools was provided by County and by school type. The Board advised staff to draft a letter to each school superintendent, proposing the partnership and then would follow up with a meeting. Working with the schools will help each county determine the distribution of their allocated kits among the schools. County Board Members were encouraged to coordinate with their School Boards on the Stop the Bleed campaign to ensure they are willing to participate.

Training will be coordinated with the regional trauma centers and will be ongoing. It would be beneficial to host one in conjunction with a Board Meeting. Additionally, coordination efforts are ongoing for the National Stop the Bleed day on March 31, 2018.

Overview of Contract Deliverables
Ms. Payne provided a template for the Regional Hazard Vulnerability Assessment (HVA) the Coalition is working on for the 18 County Coalition region. She explained that the regional HVA is very different than an individual county HVA or a facility based risk assessment. However, input into the HVA from other organizations and facilities will help make the regional HVA more robust and accurate. An email will be sent out requesting information from your organization and/or facility regarding risk assessments and HVA’s. Bruce Scott is working with staff to create the HVA and a draft will be available at the April meeting.

The draft preparedness plan will come before the Board, in draft form, at the March meeting for review. This is a reference and compilation of other existing plans as well as plans under development, including the HVA and the Strategic Plan.

Training and Exercise Update
Training:

- Feb 27-28 at FDLE - MGT 319 POD Class from TEEX 38 of 40 registered
- April 10th Summit
  - Basic ICS – 100, 200, 700 prerequisite for ICS 300, which we will offer in June at Brooks, 4 of 35 filled
  - HICS – 6 of 35, we need a lot more
  - NHCIS – 20 of 35
Northeast Florida Healthcare Coalition

- May 29 – HICS at Mayo – if we don’t fill the April class, we will cancel this class (unless Joe wants it for his Mayo staff)
- June 19-21 at Brooks – ICS 300 with Bruce Scott
- CMS Webinar series – 4 inpatient and 4 outpatient. Should have schedule soon

Coalition Surge Tool Exercise
- Coalition will be finalizing everything this next week. Eric will coordinate final logistics and timelines with participating hospitals and agencies this next week.
- Notification of exercises will be sent out next week via email and Everbridge to member organizations
- Anticipate that all of the hospitals in the region may be engaged with coordination activities associated to the exercises. Participating hospitals will be forced to evacuate, which means most hospitals will be receiving facilities. If you are called, please play along and assist those hospitals that are evacuating and moving patients.
- HCC staff will come and present the Exercise overview and results at an upcoming FCDC meeting.

Home Healthcare Working Group Summary
Tim Devin provided an overview of the initial meeting of the Home Healthcare Working Group on January 30, 2018, held at Orange Park Medical Center. A copy of the meeting notes have been provided which illustrate some of the key issue areas that were discussed by the group. It was a very beneficial and enlightening conversation. The next meeting is scheduled for February 27, 2018.

**OTHER TOPICS**

Board Member Reports
None at this time.

State Task Force Update
There is a State Taskforce call scheduled for Thursday, February 22, 2018.

With no additional business, the meeting adjourned at 2:15 pm. The next meeting is Wednesday, March 21 at the Orange Park Medical Center.
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<td><a href="mailto:edwin.bartley@flaglerhealth.org">edwin.bartley@flaglerhealth.org</a></td>
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<td>UF Health</td>
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Northeast Florida Health Care Coalition
Financial Report
As of February 2018

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February 26, 2018

BID PROPOSAL

CUSTOMER: Northeast Florida Healthcare Coalition
100 Festival Park Avenue
Jacksonville, FL 32202

PROJECT: Video presentations documenting the goal of the Northeast Florida Healthcare Coalition to produce and enhance the emergency preparedness and response capabilities of the healthcare system in member counties and the region.

Production costs @ $75.00 per hour:

Location videography at events and exercises
Interviews with staff members, experts, and officials
Research, script writing, script recording and voice talent
Editing, including graphics, music, and audio visual mixing
Additional production services as determined by NEFLHCC

Total production costs not to exceed $8,000.

Thank you,

Robert Rose
Rosewood Productions
4712 Serena Circle
St. Augustine, FL 32084

EIN: 02-0736609
Northeast Florida HCC
Training and Exercise Update
March 2018

- **April 10th Summit**
  - Nursing Home Incident Command – 10 spots open
  - Hospital Incident Command – 15 spots open
  - ICS 100, 200, 700 (only 5 registered) – these are baseline Incident Command Courses, and are prerequisite classes for the ICS 300 (Intermediate ICS for Expanding Incidents) that we will be offering in June.

- **May 29** – Nursing Home Incident Command @ Mayo Clinic – registration will begin in April

- **April to June (on Thursdays at 3pm)** – CMS Webinar Series – 4 inpatient and 4 outpatient (registration information should be out in the next 2 weeks). These will also be available to our membership for a year.

- **June 19 to 21** - ICS 300 Intermediate ICS for Expanding Incidents @ Brooks Rehab - registration will begin in April

- **June 19 to 21** – Active Shooter/Hostile Events (ASHE) Awareness Workshops - registration will begin in April.
  - June 19 – AM and PM at Regional Council
  - June 20 will be before the membership meeting at OPMC
  - June 21 in Gainesville

St. Johns Exercise Day – May 10
Clay Exercise Day – May 23
Regional Full Scale – May 2019
SAVE THE DATE!!!

Northeast Florida Healthcare Coalition Spring Training Summit on April 10th
The Spring Summit will be held the Embassy Suites by Hilton Jacksonville Baymeadows

9300 Baymeadows Road
Jacksonville, FL 32256
All classes will start at 8:30am.
Course descriptions and registration links for each class provided below.

- **Basic ICS (IS 100, 200 & 700)** - This 8-hour course will touch on topics typically covered in the Emergency Management Institute’s (EMI) Independent Study program for IS 100 – Introduction to Incident Command, IS 200 - IS for Single Resources and Initial Action Incidents, and ICS 700 - National Incident Management System (NIMS) An Introduction.
  [https://www.eventbrite.com/e/basic-ics-is-100-is-200-is-700-tickets-42647139743](https://www.eventbrite.com/e/basic-ics-is-100-is-200-is-700-tickets-42647139743)

- **Hospital Incident Command (HICS)** - This is an 8-hour course that provides a working foundation of the HICS concept. The course is designed to train leadership personnel on HICS Staff/General Staff primary positions, and concludes with a one-hour scenario to walk personnel through activation of their position, role, and responsibilities.

- **Nursing Home Incident Command (NHICS)** - This is a 6-hour course that provides a working foundation of the NHICS concept. This class was developed to provide planning and response guidance to nursing homes and other long-term care facilities. It describes the nursing home incident command system, which can be used by facilities regardless of size or resident care capabilities, and is intended to assist with emergency planning and response efforts for all hazards.
  [https://www.eventbrite.com/e/nursing-home-incident-command-nhics-tickets-42648019374](https://www.eventbrite.com/e/nursing-home-incident-command-nhics-tickets-42648019374)

If you have any questions or need help with registration please contact Tyler Nolen [tnolen@nefrc.org](mailto:tnolen@nefrc.org)
Northeast Florida Healthcare Coalition

General Membership Meeting
February 21, 2018
Meeting Notes

The General Membership Meeting of the Northeast Florida Healthcare Coalition was held on February 21, 2018 at St. Vincent’s Medical Center Southside campus. The meeting began with introductions (a sign in sheet is attached).

The first item on the agenda was a facilitated discussion on the Coalition’s Strategic Plan, which has not been updated in several years. An updated plan is a requirement of the 2017-18 contract. Mr. Brian Teeple, CEO of the Northeast Florida Regional Council, led the discussion. The issues captured are attached. It was a very beneficial discussion and will help to guide the Coalition over the next several years.

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Duval County – Richard Ward

**Introductions**
The Chair called for introductions.
Northeast Florida Healthcare Coalition

Approval of Minutes
The minutes from the January 24, 2018 meeting were made available online and provided at the start of the meeting.

The Chair called for a motion for approval of the January 24, 2018 meeting minutes. Tim Connor moved approval; Leigh Wilsey seconded. Motion carried.

FINANCIAL

*Budget Report

*Extension Request for Project Funding
Ms. Payne presented a formal request for an extension by the Jacksonville Fire Rescue Department for the signature on the Memorandum of Agreement for the awarded Coalition funding. NEFLCC awarded $15,000 for the purchase of an AeroClave decontamination unit. However, due to the legislative process in the City, a signature cannot be obtained within the 45 day timeframe. A formal request of 90 days was received to be considered by the Board.

There was discussion on the timeframe and ultimate deadline of June 30 for purchase, receipt of the goods and close out. Additionally, there was discussion on the extension and whether other agencies could make use of the funding if the money was re-allocated.

Finally, an option presented to staff by the City, of having the Chief Administrative Officer for the City sign the MOA, with the addition of a footnote to the MOA, which reads that this is contingent upon approval by City Council was discussed. Since procurement could not begin upon this signature, the Board did not see this as a viable option.

A motion was made by Rich Ward to abide by the original deadline in the Memorandum of Agreement, which is 45 days and to deny the request for an extension. Tim Connor seconded. Motion passed.

*Expenditure Requests
Beth Payne presented two items for the Board to consider.

1. Conference Sponsorships
   In response to a request for interested members wanting to attend the upcoming EMAG conference in Savannah and the Governor’s Hurricane Conference in West Palm Beach, ten people responded with interest. Six members for the GHC and 4 members for EMAG, with a total cost of about $12,000. This is about $5,000 more than what is budgeted. However, there is ample funding to allow for this budget revision to increase the travel budget.

   It was noted that the Coalition will pay for conference registration, hotel costs, and travel
Northeast Florida Healthcare Coalition

[to include only fuel for County vehicles or a rental car). The Coalition will not reimburse personal mileage for travel or meals (per diem).

A motion was made by Leigh Wilsey to increase the travel budget to no more than $13,000 to cover the costs of the interested members attending the Governor’s Hurricane Conference and the EMAG conference. Mike Godwin seconded. Motion carried.

2. Ms. Payne also provided information regarding the location and date of the upcoming summer Training Summit. Staff researched location options and it came down to two places – the University of North Florida or the Thrasher Horne Center in Orange Park. UNF provides a more competitive price and offers in house catering. Additionally, the setup last year worked very well. The date chosen was August 21, 2018.

A motion was made by Leigh Wilsey and seconded by Ed Baltzley to move forward with using the University of North Florida for the August Training Summit. Motion passed.

Management and Administration Update
Ms. Payne provided an update on the following items:
• The Region 3 HCC Alliance met in January to discuss ongoing work of each Coalition, regional initiatives and finances. They will meet again in April to approve deliverables and the upcoming year’s budget.
• There are several (6) MOA’s for Coalition Project Funding that are outstanding, but numerous are executed (5) and purchases are in progress.
• Numerous trainings scheduled, please distribute to those you represent to fill the seats. CEU’s are being pursued for serval upcoming classes through DOH.

BUSINESS

Approval of General Membership Requests
As required by the bylaws, the Board must approve all membership requests. Since the last meeting, 6 facilities/organizations have requested membership. The list of facilities is provided in the meeting packet.

A motion was made by Jeff Markulik and seconded by Tim Connor to approve the membership list as presented. Motion carried.

Stop the Bleed Kit Distribution Plan
Alan Espinosa, from Henry Schein, the Stop the Bleed vendor, presented information on the types of kits that may work for the Coalition’s needs. He provided insight on cost verses value and what may work best in a school setting. After much discussion, it was decided that the Coalition’s would purchase the ‘Georgia’ kit, which was distributed throughout Georgia last year. This kit is very simplistic, includes directions and most importantly does not expire. There is not clotting agent included in the kit, which is the component that expires within 5 years. The Board was pleased with this type of kit and because of the lack of maintenance required, believed that this would be most
Northeast Florida Healthcare Coalition

desirable by the school system. The vendor would get back to staff with the final prices, which is estimated to be $40. This would allow the Region 3 Coalitions to purchase nearly 2,500 kits as well as a training kit for each County (total of 18).

A motion was made by Tim Connor and seconded by Jeff Markulik to approve the purchase of the ‘Georgia’ style Stop the Bleed kit. Motion carried.

The distribution plan was then discussed, as information on the number of schools was provided by County and by school type. The Board advised staff to draft a letter to each school superintendent, proposing the partnership and then would follow up with a meeting. Working with the schools will help each county determine the distribution of their allocated kits among the schools. County Board Members were encouraged to coordinate with their School Boards on the Stop the Bleed campaign to ensure they are willing to participate.

Training will be coordinated with the regional trauma centers and will be ongoing. It would be beneficial to host one in conjunction with a Board Meeting. Additionally, coordination efforts are ongoing for the National Stop the Bleed day on March 31, 2018.

Overview of Contract Deliverables
Ms. Payne provided a template for the Regional Hazard Vulnerability Assessment (HVA) the Coalition is working on for the 18 County Coalition region. She explained that the regional HVA is very different than an individual county HVA or a facility based risk assessment. However, input into the HVA from other organizations and facilities will help make the regional HVA more robust and accurate. An email will be sent out requesting information from your organization and/or facility regarding risk assessments and HVA’s. Bruce Scott is working with staff to create the HVA and a draft will be available at the April meeting.

The draft preparedness plan will come before the Board, in draft form, at the March meeting for review. This is a reference and compilation of other existing plans as well as plans under development, including the HVA and the Strategic Plan.

Training and Exercise Update
Training:

- Feb 27-28 at FDLE - MGT 319 POD Class from TEEX 38 of 40 registered
- April 10th Summit
  - Basic ICS – 100, 200, 700 prerequisite for ICS 300, which we will offer in June at Brooks, 4 of 35 filled
  - HICS – 6 of 35, we need a lot more
  - NHCIS – 20 of 35
- May 29 – HICS at Mayo – if we don’t fill the April class, we will cancel this class (unless Joe wants it for his Mayo staff)
Northeast Florida Healthcare Coalition

- June 19-21 at Brooks – ICS 300 with Bruce Scott
- CMS Webinar series – 4 inpatient and 4 outpatient. Should have schedule soon

Coalition Surge Tool Exercise
- Coalition will be finalizing everything this next week. Eric will coordinate final logistics and timelines with participating hospitals and agencies this next week.
- Notification of exercises will be sent out next week via email and Everbridge to member organizations
- Anticipate that all of the hospitals in the region may be engaged with coordination activities associated to the exercises. Participating hospitals will be forced to evacuate, which means most hospitals will be receiving facilities. If you are called, please play along and assist those hospitals that are evacuating and moving patients.
- HCC staff will come and present the Exercise overview and results at an upcoming FCDC meeting.

Home Healthcare Working Group Summary
Tim Devin provided an overview of the initial meeting of the Home Healthcare Working Group on January 30, 2018, held at Orange Park Medical Center. A copy of the meeting notes have been provided which illustrate some of the key issue areas that were discussed by the group. It was a very beneficial and enlightening conversation. The next meeting is scheduled for February 27, 2018.

OTHER TOPICS

Board Member Reports
None at this time.

State Task Force Update
There is a State Taskforce call scheduled for Thursday, February 22, 2018.

With no additional business, the meeting adjourned at 2:15 pm. The next meeting is Wednesday, March 21 at the Orange Park Medical Center.
Northeast Florida Health Care Coalition  
Financial Report  
As of February 2018

### NEFHCC 17/18

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February 26, 2018

BID PROPOSAL

CUSTOMER: Northeast Florida Healthcare Coalition
100 Festival Park Avenue
Jacksonville, FL 32202

PROJECT: Video presentations documenting the goal of the Northeast Florida Healthcare Coalition to produce and enhance the emergency preparedness and response capabilities of the healthcare system in member counties and the region.

Production costs @ $75.00 per hour:

Location videography at events and exercises
Interviews with staff members, experts, and officials
Research, script writing, script recording and voice talent
Editing, including graphics, music, and audio visual mixing
Additional production services as determined by NEFLHCC

Total production costs not to exceed $8,000.

Thank you,

Robert Rose
Rosewood Productions
4712 Serena Circle
St. Augustine, FL 32084

EIN: 02-0736609
Northeast Florida HCC
Training and Exercise Update
March 2018

➢ April 10th Summit
  • Nursing Home Incident Command – 10 spots open
  • Hospital Incident Command – 15 spots open
  • ICS 100, 200, 700 (only 5 registered) – these are baseline Incident Command Courses, and are prerequisite classes for the ICS 300 (Intermediate ICS for Expanding Incidents) that we will be offering in June.

➢ May 29 – Nursing Home Incident Command @ Mayo Clinic – registration will begin in April

➢ April to June (on Thursdays at 3pm) – CMS Webinar Series – 4 inpatient and 4 outpatient (registration information should be out in the next 2 weeks). These will also be available to our membership for a year.

➢ June 19 to 21 - ICS 300 Intermediate ICS for Expanding Incidents @ Brooks Rehab - registration will begin in April

➢ June 19 to 21 – Active Shooter/Hostile Events (ASHE) Awareness Workshops - registration will begin in April.
  o June 19 – AM and PM at Regional Council
  o June 20 will be before the membership meeting at OPMC
  o June 21 in Gainesville

St. Johns Exercise Day – May 10

Clay Exercise Day – May 23

Regional Full Scale – May 2019
SAVE THE DATE!!!

Northeast Florida Healthcare Coalition Spring Training Summit on April 10th
The Spring Summit will be held the Embassy Suites by Hilton Jacksonville Baymeadows

9300 Baymeadows Road
Jacksonville, FL 32256

All classes will start at 8:30am.

Course descriptions and registration links for each class provided below.

- **Basic ICS (IS 100, 200 & 700)** - This 8-hour course will touch on topics typically covered in the Emergency Management Institute’s (EMI) Independent Study program for IS 100 – Introduction to Incident Command, IS 200 - IS for Single Resources and Initial Action Incidents, and ICS 700 - National Incident Management System (NIMS) An Introduction.
  [https://www.eventbrite.com/e/basic-ics-is-100-is-200-is-700-tickets-42647139743](https://www.eventbrite.com/e/basic-ics-is-100-is-200-is-700-tickets-42647139743)

- **Hospital Incident Command (HICS)** - This is an 8-hour course that provides a working foundation of the HICS concept. The course is designed to train leadership personnel on HICS Staff/General Staff primary positions, and concludes with a one-hour scenario to walk personnel through activation of their position, role, and responsibilities.

- **Nursing Home Incident Command (NHICS)** - This is a 6-hour course that provides a working foundation of the NHICS concept. This class was developed to provide planning and response guidance to nursing homes and other long-term care facilities. It describes the nursing home incident command system, which can be used by facilities regardless of size or resident care capabilities, and is intended to assist with emergency planning and response efforts for all hazards.
  [https://www.eventbrite.com/e/nursing-home-incident-command-nhics-tickets-42648019374](https://www.eventbrite.com/e/nursing-home-incident-command-nhics-tickets-42648019374)

If you have any questions or need help with registration please contact Tyler Nolen tnolen@nefrc.org